



Greetings!

We have some wonderful news to share from Bucuti & Tara Beach Resorts this summer! First up, we have been recognized by TripAdvisor as one of the "Top 3 Beach Destinations in the World" (as voted by TripAdvisor members) as well as being awarded TripAdvisor's "Certificate of Excellence" for our consistent high guest ratings. We are all very proud of these honors, and encouraged to continue to provide the highest level of service as we create memorable experiences here at Bucuti & Tara Beach Resorts.

Certificate of Excellence

MAY 2011

Bucuti & Tara Beach Resorts Aruba



The return of Food & Beverage Director Kurt Hoffmann has brought with it a number of updates to our menus, fare and service, resulting in positive feedback from our guests and staff. We wish to design an ambiance that complements our evolving culinary vision and enhances the overall dining experience for all our guests. As you may know, we are developing a plan that includes retiring our pirate ship and creating a new airconditioned restaurant behind the open-air deck. Renovations are expected to begin in 2012 and it is our goal to move forward in a way that will be both efficient and cause the least amount of disruption to you. This is most certainly an exciting undertaking for all involved and we look forward to sharing additional information on this endeavor as details unfold.

The majority of feedback we receive expresses how welcoming and personable our team members are. In the past few months, we've welcomed several new team members who are ready to continue the tradition of quality guest service here at Bucuti. We would like to take a moment to introduce you:

**Tino Mansur
Front Desk Supervisor**



Tino was born on Aruba and lived in Holland and the U.S. He speaks many languages, including Dutch, German, Spanish, English, and French. Prior to joining the Bucuti team he worked for several cruise lines. Tino genuinely cares about our guests, and looks forward to meeting you.

**Teresa Vieira Dosalao
Executive Housekeeper**



Teresa is a young grandmother of three and takes care of three dogs, two birds and a variety of fish at her home. She has an extensive background in housekeeping and management. She is eager to interact with guests and simply states her approach to customer service with the following, "I am here for them".

**Franklin Nicolaas
IT Specialist**



Born on Aruba, Franklin moved to Holland as a child, and recently returned to his home island with two beautiful children of his own. He has always enjoyed working with technology and what was once his hobby later became his study and now profession. Franklin enjoys his work and is passionate about servicing all our guests' IT needs.

**Mirna Joy Maduro
Waitress**



Mirna was born in Surinam and raised in Holland before moving to Aruba. She enjoys spending time with her family and seven dogs. Over the years Mirna has gained extensive dining experience and prides herself on providing friendly and upbeat attention to everyone.

**Errol Wouters
Maintenance**



Errol is a native to the island and an experienced air conditioning specialist with maintenance and electrical training. He loves to "save the day", by providing solutions to any problem we may encounter.

Renovations

Our managers are hard at work, updating all Bucuti rooms and renovating each Tara suite. Currently, Bucuti rooms are undergoing a facelift including new eco-friendly mattresses, fresh linens, drapes and rugs. In the Tara suites, the furniture, bedding, drapes, TV's, rugs, and artwork are all being replaced. Throughout the resort HEPA air purifiers are being upgraded to state of the art models. In an effort to maintain the tranquil atmosphere the resort provides we are facilitating these updates one room at a time to minimize any disruption to guests. We look forward to having the new look completed in August, and will make sure to post new pictures of our eco-rooms on [Facebook](#) and our [website](#) at that time (for more information on our eco-rooms, please read our [Blog](#)).

Meanwhile, we have completed a renovation of the Tara Lounge, and our guests are already telling us how much they enjoy the comfortable new seats:



Our front entrance recently underwent a facelift and was brightened up recently, and we created a cozy seating area in our open-air lobby:



Between the new team faces and the new facade of our property, we are ready to welcome you for your next visit!

Hope you are having a joyful summer,



Tisa LaSorte

Director of Sales, Marketing & Administration (Also a new face in 2011)

Bucuti & Tara Beach Resorts