



## **Sustainability Report 2019**

# Commitments:

The Environmental Action Plan is based on the company's following commitments:

- **Efficiency and Saving:** Streamline and make good use of natural resources, to reduce the impact on the environment.
- **Prevent pollution:** Constantly improve, implement the necessary measures and acting with caution to avoid accidents that may have an environmental impact.
- **Compliance:** Constantly adjust compliance with environmental legislation and regulations.
- **Training and Information:** Promote team training and raising awareness amongst customers, employees and the general public.

# Objectives:

- Reduce electric consumption by 5% by December 31<sup>st</sup>, 2019
- Reduce water consumption by 5% by December 31<sup>st</sup> 2019
- Reduce our carbon footprint by August 31<sup>st</sup>, 2019
- Promote environmental training and awareness-raising
- Maintain service level standard
- Ongoing community involvement

# Measures:

- Reducing conventional electric consumption through completing the conversion of the entire resort to a VRF cooling system.
- Reducing water consumption by upgrading public toilets to newer and more efficient models, and extending the grey water installation to reduce the usage of clean water for irrigation purposes, monitoring water usage to identify any leaks as soon as possible.
- Reduce our Carbon footprint by taking all measures possible to reduce our carbon impact and taking inventory of all emissions produced by the operation of the resort, and investing in projects that will reduce our carbon emissions.
- Maintain service level standard and environmental awareness-raising through continuous training and community involvement.
- Continue to be involved in the community by organizing and participating in monthly beach clean ups, yearly coastal clean-ups, donations to local charities and foundations and continue to support the dog and cat sterilization program.

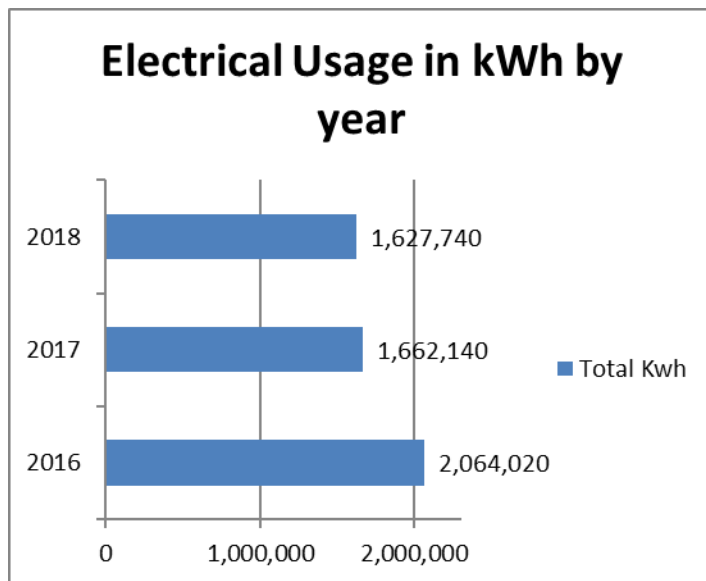


Table 1. Conventional electrical usage in kWh by year.

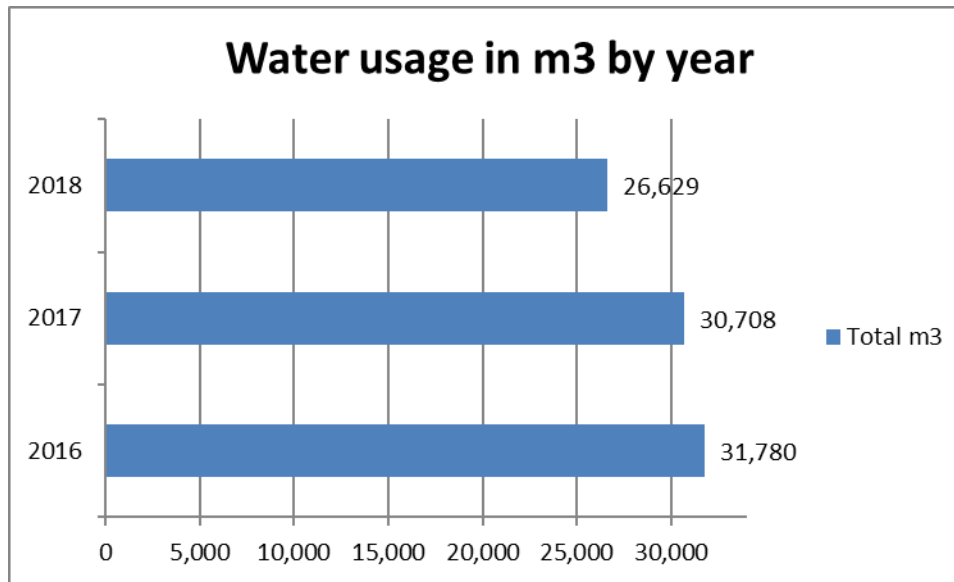


Table 2. Water usage in m3 by year.

## Achievements in Environmental Management:

- Reduction of water consumption by 13.3% in 2018.
- Reduction of electrical consumption by 18% in 2018.
- Conversion of property to VRF cooling system complete.
- Generation of 260296.42 kWh from onsite solar panels during 2018.
- Aerators in the Bucuti building replaced to a more efficient version (1.0 GPM).
- Reduction of emissions by 33tonnes CO<sub>2</sub>e.

## **Achievements in Certification:**

- Renewal of the ISO 14001 certification
- Renewal of the ISO 9001 certification
- Renewal of Travelife Gold certification
- Renewal of Green Globe Platinum certification
- LEED Silver certification
- CarbonNeutral Certification achieved

## **Achievements in Environmental Awareness raising:**

- In room sustainability channel
- Monthly beach clean ups
- Yearly coastal clean ups
- Member of the AHATA environmental committee
- Public Lectures on and off property
- Winner of the WTTC climate action award, emphasizing the possibility of Carbon Neutrality
- Created and funded “Stimami Sterilisami” sterilization program for cats and dogs