



Sustainability Report 2018

Commitments:

The Environmental Action Plan is based on the company's following commitments:

- **Efficiency and Saving:** Streamline and make good use of natural resources, to reduce the impact on the environment.
- **Prevent pollution:** Constantly improve, implementing the necessary measures and acting with caution to avoid accidents with an environmental impact.
- **Compliance:** Constantly adjust compliance with environmental legislation and regulations.
- **Training and Information:** Promote team training and raising awareness amongst customers, employees and the general public.

Objectives:

- Reduce electric consumption by 6% by December 31st, 2018
- Reduce water consumption by 6% by December 31st, 2018
- Achieve Carbon Neutrality by December 31st, 2018
- Promote environmental training and awareness-raising
- Maintain service level standard
- Ongoing community involvement

Measures:

- Reducing conventional electric consumption through the installation of 618 solar systems, converting all AC systems to VRF, changing out light sensors, maintaining comfortable temperatures throughout the resort and converting the entire resort to a VRF cooling system.
- Reducing water consumption by upgrading aerators and toilets to newer and more efficient models, and extending the grey water installation to reduce the usage of clean water for irrigation purposes, monitoring water usage to identify any leaks as soon as possible.
- Achieve Carbon Neutrality by taking inventory of all emissions produced by the operation of the resort, and taking all measures possible to reduce our carbon footprint, and investing in projects that will reduce our carbon emissions.
- Maintain service level standard and environmental awareness-raising through continuous training and community involvement.
- Continue to be involved in the community by organizing and participating in monthly beach clean ups, yearly coastal clean-ups, donations to local charities and foundations and continue to support the dog and cat sterilization program.

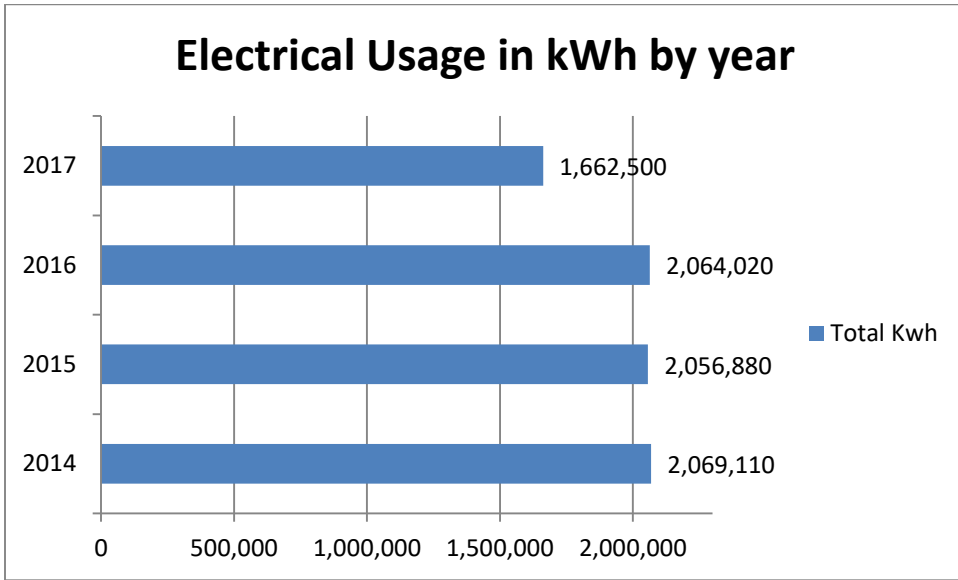


Table 1. Electrical usage in kWh by year.

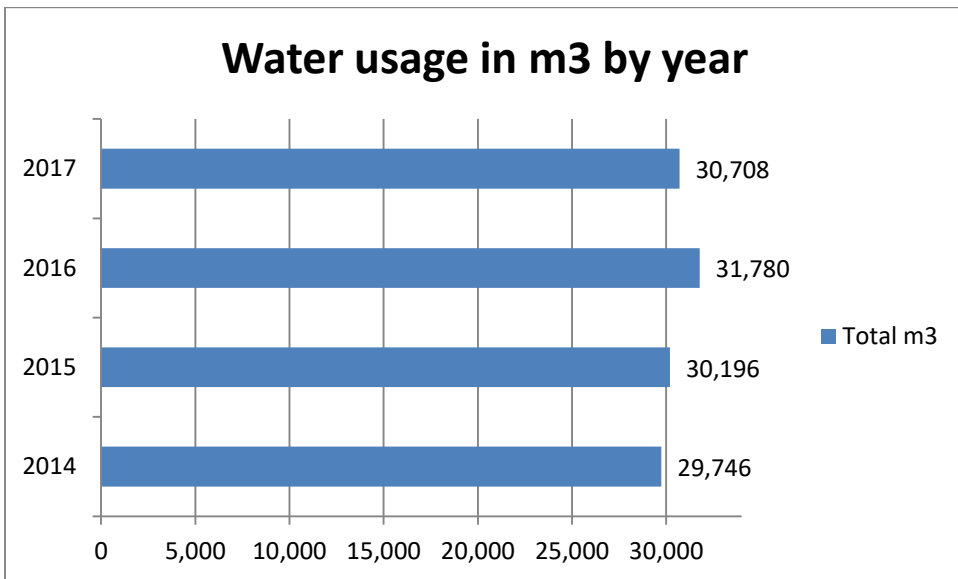


Table 2. Water usage in m3 by year.

Achievements in Environmental Management:

- Installation of a 170 kVa solar system on property, which led to generation of 265059.80 kWh from onsite solar panels during 2017
- Installation of efficient dual flush toilets (0.5/0.8 GPF), aerators (1.2 GPF), and showerheads (7.6 L/min) in the Tara building
- Reducing the use of clean water consumption by an average of 13 m3 per day by expanding the installed grey water irrigation system

Achievements in Certification:

- Renewal of the ISO 14001 certification
- Renewal of the ISO 9001 certification
- Renewal of Travelife Gold certification
- Renewal of Green Globe certification
- Upgrade of Green Globe certification to Platinum Level status
- LEED Silver certification

Achievements in Environmental Awareness raising:

- In room sustainability channel
- Monthly beach clean ups
- Yearly coastal clean ups
- Member of the AHATA environmental committee
- Public Lectures on and off property
- Created and funded “Stimami Sterilisami” sterilization program for cats and dogs